



Sure**2**Sleep[®]

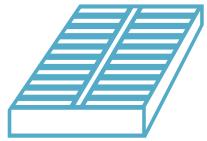
Getting Started with your new Sure2Sleep® Mattress

What can I put my mattress on?

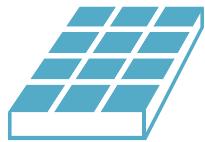
The Sure2Sleep® Mattress will do very well on any, flat, firm surface.



Platform Bed



Slatted Base

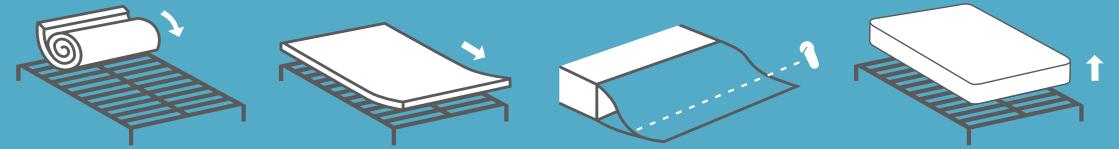


Box Spring Bed



Adjustable Bed

Unboxing Your Mattress



One

Remove the mattress from the box.

Note that it is easier to slide it out rather than lift it out. Also, you may find the mattress easier to carry once out of the box in the rolled up state.

Two

Carefully cut the outside plastic off the mattress along the scored area of the plastic using the **opener provided**. Do not use a razor blade or sharp knife as you may inadvertently cut the mattress cover. Unroll the mattress onto the bed.

Three

Allow 60 minutes for your Sure2Sleep mattress to regain its shape. While recovering, your mattress is ready to sleep on.

Four

Once recovered to its original shape, your Sure2Sleep mattress is ready to use!



Please note it usually takes 24 to 48 hours for the mattress to fully recover. The initial feel of the mattress will change over this period of time as the small cells in the foam fully fill with air.

Will it take time to adjust to my new mattress?

It might take a little time for your body to fully get used to sleeping on a new mattress. We suggest giving yourself at least 30 days to adapt to your new mattress.

How do I clean it?

To clean dirt and stains spot clean with a mild detergent and warm water. To avoid shrinking do not put the cover in a dryer.

Leading the way in mattress innovation and personal comfort.

Our parent company has been a leader in the foam and mattress industry for over 50 years. Founded in 2016, the Sure2Sleep brand was launched with the goal of bringing our mattress design and manufacturing experience direct to the consumer.

Proudly built in the USA, you can be assured that your Sure2Sleep mattress will provide you years of excellent comfort, support and value.

100 Night sleep trial

We offer a risk-free 100-night sleep trial for any Sure2Sleep® mattress. Sleep, lounge, relax. If you don't love it, we will pick it up and give you a full refund. You don't even have to put the mattress back in the box!

Get in Touch!

Have a question or a comment?
Please reach out to us!

Reach us **24** hrs a day, **7** days a week through our Online Chat Support at sure2sleep.com

Email us: support@sure2sleep.com

Or Call **1-800-649-9880** M-F, 9 am to 6 pm EST.
If we are not available, leave a message.
We will get back to you as soon as possible.

Follow Us!

Be sure to follow our Facebook and Instagram pages.



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www.instagram.com/sure2sleep



Sure2Sleep's 10 Year Limited Warranty

Thank you for purchasing a Sure2Sleep mattress. This limited warranty covers your Sure2Sleep mattress when used only in the United States. This limited warranty is provided only to the original retail purchaser.

What is covered and how long?

Sure2Sleep warrants, to the original retail purchaser, against defects in materials and workmanship for a period of 10 years from the date of the original retail purchase (the "Limited Warranty Period") as described below. This warranty covers normal residential consumer use only. For warranty purposes, "defective" is defined as: 1) An area of compression in excess of 1.5 inches when compared to the height of the edge when the mattress is placed on a solid, flat surface; or 2) cover failure associated with defective materials or workmanship.

What is not covered:

- Ordinary wear and tear.
- Change in comfort or firmness preference.
- Commercial use applications.
- Damaged caused by failure to follow use and care instructions or improper installation and setup.
- Permanent body impressions of less than 1.5 inches.
- Foam color change or yellowing.
- Consumer abuse.
- Structural damage resulting from moving or transporting.
- Cover damage caused by improper laundering or drying.
- Cover damage caused by chlorine bleach or other cleaners.
- Burns, stains or spoilage.
- Shipping cost related to a warranty service request.

Your Responsibilities:

If you discover a defect in the product promptly contact Sure2Sleep for warranty service. Save your proof of purchase as it will be required in the event you have a warranty claim.

How to get warranty service:

To obtain warranty service, email support@sure2sleep.com or call 800-649-9880. Please note that freight cost to and from an authorized repair facility, if required, is the responsibility of the mattress owner.

What we will do:

If a covered defect occurs and is confirmed by inspection by Sure2Sleep during the limited warranty period, Sure2Sleep will either:

1. Repair the product through the replacement of a defective component (i.e. cover, etc).
2. Replace the product
3. Refund the retail price less shipping and taxes.

Your proof of purchase will be needed to determine the original date of purchase and original purchase price. Sure2Sleep may substitute products or components of comparable quality and functionally equivalent in the event the product you purchased was discontinued or modified. Sure2Sleep reserves the right to discontinue any product at any time. If Sure2Sleep elects to replace the product and you do not want, decline or accept the replacement product, Sure2Sleep will have no further obligations to you under this warranty.

Replacement product becomes property of the original retail purchaser. The replaced product becomes property of Sure2Sleep. The replacement product assumes only any remaining portion of this limited warranty.

Exclusions and Limitations:

Sure2Sleep disclaims all other representations and warranties of any kind, expressed or implied, in fact or in law, including without limitation, the implied warranty of merchantability and the implied warranty of fitness for a particular purpose. If we cannot disclaim implied warranties under this limited warranty, all implied warranties, including the warranties of merchantability and fitness for a particular purpose shall be limited to the duration of this warranty. No one is authorized to make any modification, extension, or addition to this warranty.

Except as provided in this warranty and to the maximum extent permitted by law, Sure2Sleep shall not be liable under any theory for any special, direct, indirect, incidental, consequential, or punitive damages, resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to personal injury, damage to personal or real property, lost profits, lost business opportunities, lost goodwill, or for the failure to perform our obligations under this warranty. No such damages shall be recoverable even if the replacement remedies fail their essential purpose. Our total liability under any legal theory will be limited to the original purchase price paid by the consumer for the product excluding taxes and shipping costs.

This Limited Warranty applies only to products (i) manufactured and/or distributed by Sure2Sleep that can be identified as such and (ii) purchased in the United States of America, including the District of Columbia, and the Territories of Puerto Rico, the U. S. Virgin Islands, and Guam.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.



Thank You For Your Purchase

Sure2Sleep®